

Delivery Charges

How delivery is charged

Delivery is charged on all orders on and calculated on a per product category basis, i.e. seeds and sundries, vegetable plants, onion sets, and seed potatoes. The categorisation is because we have to ship different products at different times of the year, leading to multiple shipments.

Please note that the quoted shipping charges are based upon courier tariffs; for larger orders, e.g. 10 x 25Kg sacks of seed potatoes, we may be able to secure more competitive pallet network rates so please contact us if you have a specific requirement. Furthermore, we may be able to collate shipments to reduce the charges but this may not always be possible; again, if you have a specific requirement please let us know. The shipping rates and restrictions may be subject to change at any time so please check our website for the latest information regarding rates and restrictions on the movement of goods.

How to calculate the shipping charge: worked example

The shipping charge on an order being shipped to UK Mainland, consisting of £45.00 of various seeds including 2Kg of Seeds, £2.35 of Onion Sets weighing a total of 1Kg, £28.00 of Seed Potatoes weighing a total of 25Kg, vegetable plants (25 Asparagus crowns and 5 Rhubarb crowns) costing a total of £39.85, would be calculated like this:

Step 1. Determine shipping zone: UK Mainland is in Zone 1

Step 2. Determine shipping charge for each product category:

Seeds and sundries	Total category weight is 2Kg, so category charge = £8.55
Onion Sets	Total category weight is 1Kg, so category charge = £5.35
Seed potatoes	Total category weight is 25Kg, so category charge = £10.95
Vegetable Plants	Total category weight is 3.5Kg (1 x 2.5Kg for each 25 Asparagus crowns plus 1 x 1Kg for each pack of five Rhubarb crowns), so category charge = £8.55 (for pack weights see 'Vegetable Plants' table notes)

Step 3. Then add the category charges together to get the total charge:

	£8.55
	£5.35
	£10.95
	£8.55
Total shipping charge:	£33.40 (excluding VAT)

Please note: due to recent changes in the regulations concerning VAT we are now required to add VAT to all our carriage charges.

Shipping Methods:

Goods are shipped via the postal service, a courier or pallet network. We reserve the right to charge for any additional costs incurred, such as phytosanitary certificates, re-directions, or any other special delivery instructions. Please allow up to 28 days for delivery. All goods shipped via a 'signed for' or courier service must be signed for by the customer upon receipt. Requests to leave goods as 'unsigned' must be made at the time of ordering, and any such requests are made with the customer accepting liability. If you have any special delivery instructions please state these at the time of ordering. Re-direction requests made once the goods have been despatched may incur a charge. We can offer guaranteed delivery time, e.g. by 10.30am, afternoon only and Saturday morning delivery services by courier however there are additional charges; please contact us if these services are required.

Shipping Zones
Zone 1: Mainland UK
This zone includes all parts of the UK not defined in Zone 2, 3 or 4. All goods despatched to this area via our couriers should be with you within 2-3 days of the date of despatch from our premises; postal services may take longer.
Zone 2: Scottish Highlands & Islands, Scilly Isles, Isle of Wight & Isle of Man
This zone includes all parts of the UK defined by the following postal codes: IV,HS,KA27-28,KW,PA20-49,PA60-78,PH17-26,PH30-44,PH49-50,ZE,BT,GY,JE,TR21-25,PO30-41 and IM. All goods despatched to this area via our couriers should be with you within 2-3 days of the date of despatch from our premises; postal services may take longer.
Zone 3: Channel Isles
This zone includes all parts of the UK defined by the following postal codes: GY,JE. All goods despatched to this area via our couriers should be with you within 3-4 days* of the date of despatch from our premises; postal services may take longer. *Subject to any delays at the point of duty inspection.
Zone 4: Northern Ireland
This zone includes all parts of the UK defined by the following postal code: BT. All goods despatched to this area via our couriers should be with you within 3-4 days* of the date of despatch from our premises; postal services may take longer. *Subject to any delays at the point of import inspection.
Zone 5: Canada, Falklands Islands and Iceland
These areas have agreements with the UK that allow relatively easy movement of seed and so we can provide a shipping price and allow online ordering. Due to plant health restrictions we are unable to supply some non-seed products to these areas. All goods despatched to these areas via our couriers should be with you within 6-10 days* of the date of despatch from our premises; postal services may take longer. *Subject to any delays at the point of import inspection.
Zone 6: EU, Switzerland and the Rest of the World
Due to the complicated rules regarding seed shipments it is not possible to give an instant price for shipping and certification to these areas. Please contact us via e-mail with your requirements and we will be pleased to advise what is possible and the likely costs. Due to plant health restrictions we are unable to supply some non-seed products to these areas. All goods despatched to these areas via couriers should be with you within 10-12 days* of the date of despatch from our premises although this does vary greatly depending upon the destination; postal services may take longer. *Subject to any delays at the point of import inspection.

Seeds (including sundries)

Shipping Destination					
Zone 1 (UK Mainland)	Zone 2 (Highlands and Islands, Scilly Isles, Isle of Wight and Isle of Man)	Zone 3 (Channel Isles)	Zone 4 (Northern Ireland)	Zone 5 (Canada, Falklands Islands and Iceland)	Zone 6 (EU, Switzerland and the Rest of the World)
Total weight of seeds and sundries:	Total weight of seeds and sundries:	Total weight of seeds and sundries:	Total weight of seeds and sundries:	Total weight of seeds and sundries:	TBC
Up to 1.0Kg: £5.35	Up to 1.0Kg: £5.35	Up to 1.0Kg: £5.35	Up to 1.0Kg: £5.35	Up to 1.0Kg: £23.55	Due to the complicated rules regarding seed shipments it is not possible to give an instant price for shipping and certification. Please contact us via e-mail with your requirements and we will be pleased to advise what is possible and the likely costs.
1.1Kg to 4.9Kg: £8.55	1.1Kg to 4.9Kg: £12.05	1.1Kg to 2.0Kg: £12.05	1.1Kg to 2.0Kg: £12.05	1.1Kg to 2.0Kg: £34.95	
5.0Kg and over: £10.95	5.0Kg to 30Kg: £29.15	2.1Kg to 30Kg: £32.55	2.1Kg to 30Kg: £32.55	Over 2.0Kg please contact us for price. Additional charges may be made to cover phytosanitary certificates, export inspections, etc..	
Note: If seeds and sundries order value* is over £50 delivery is free of charge	Please add £29.15 for every additional 1Kg to 30Kg unit	Please add £32.55 for every additional 1Kg to 30Kg unit	Please add £32.55 for every additional 1Kg to 30Kg unit		
* Total order value is after any discount, such as for cash with order, etc is deducted and excluding VAT.					

Onion Sets

Shipping Destination					
Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Total weight of onion sets:	Total weight of onion sets:	Total weight of onion sets:	Total weight of onion sets:	N/A Unfortunately due to plant health restrictions we are unable to ship onion sets to these areas.	N/A Unfortunately due to plant health restrictions we are unable to ship onion sets to these areas.
Up to 1.0Kg: £5.35	Up to 1.0Kg: £5.35	Up to 1.0Kg: £5.35	Up to 1.0Kg: £5.35		
1.1Kg to 4.9Kg: £8.55	1.1Kg to 4.9Kg: £12.05	1.1Kg to 2.0Kg: £12.05	1.1Kg to 2.0Kg: £12.05		
5.0Kg and over: £10.95	5.0Kg to 30Kg: £29.15	2.1Kg to 30Kg: £32.55	2.1Kg to 30Kg: £32.55		
Note: If onion set order value* is over £50 delivery is free of charge	Please add £29.15 for every additional 1Kg to 30Kg unit	Please add £32.55 for every additional 1Kg to 30Kg unit	Please add £32.55 for every additional 1Kg to 30Kg unit		
* Total order value is after any discount, such as for cash with order, etc is deducted and excluding VAT.					

Seed Potatoes

Shipping Destination					
Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Total weight of seed potatoes:	Total weight of seed potatoes:	Total weight of seed potatoes:			
Up to 4.9Kg: £8.55	Up to 4.9Kg: £12.05	Up to 2.0Kg: £12.05	N/A	N/A	N/A
5.0Kg and over: £10.95	5.0Kg to 30Kg: £29.15	2.1Kg to 30Kg: £32.55	Unfortunately due to plant health restrictions we are unable to ship seed potatoes to Northern Ireland.	Unfortunately due to plant health restrictions we are unable to ship seed potatoes to these areas.	Unfortunately due to plant health restrictions we are unable to ship seed potatoes to these areas.
Note: If seed potato order value* is over £50 delivery is free of charge	Please add £29.15 for every additional 1Kg to 30Kg unit	Please add £32.55 for every additional 1Kg to 30Kg unit			
* Total order value is after any discount, such as for cash with order, etc is deducted and excluding VAT.					

Vegetable Plants

Shipping Destination					
Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Total weight of vegetable plants:	Total weight of vegetable plants:	Total weight of vegetable plants:	Total weight of vegetable plants:	N/A Unfortunately due to plant health restrictions we are unable to ship vegetable plants to these areas.	N/A Unfortunately due to plant health restrictions we are unable to ship vegetable plants to these areas.
Up to 1.0Kg: £5.35	Up to 1.0Kg: £5.35	Up to 1.0Kg: £5.35	Up to 1.0Kg: £5.35		
1.1Kg to 4.9Kg: £8.55	1.1Kg to 4.9Kg: £12.05	1.1Kg to 2.0Kg: £12.05	1.1Kg to 2.0Kg: £12.05		
5.0Kg and over: £10.95	5.0Kg to 30Kg: £29.15	2.1Kg to 30Kg: £32.55	2.1Kg to 30Kg: £32.55		
Note: If vegetable plant order value* is over £50 delivery is free of charge	Please add £29.15 for every additional 1Kg to 30Kg unit	Please add £32.55 for every additional 1Kg to 30Kg unit	Please add £32.55 for every additional 1Kg to 30Kg unit		
For calculation purposes: Asparagus weighs 2.5kg per 25 crowns and Rhubarb weighs 1kg per 5 plants * Total order value is after any discount, such as for cash with order, etc is deducted and excluding VAT.					